



## JOB ANNOUNCEMENT

### Bilingual Survivor Advocate (Case Manager)

Position Available Immediately/ Full Time - Hourly

Location: Initially Virtual then office in Koreatown

Supervised by: Clinical Director, LCSW

*Since 1980, the Program for Torture Victims (PTV) has assisted courageous immigrant survivors of torture, persecution and other human rights abuses to heal their physical and psychological wounds and start a second life here in California.*

PTV has a unique opportunity for a passionate, bilingual/multilingual case manager position with experience providing critical trauma-informed and therapeutic social services working with immigrant survivors of torture (SOT) and trauma to restore dignity, safety, wellness, self-sufficiency and civic engagement as survivors rebuild life.

The successful candidate will have the following qualifications or attributes:

- A minimum 4 years of case management, social work or commensurate experience in social services, client advocacy or public sector engagement. Experience in trauma-informed case management and counseling model a plus.
- Bilingual fluency in English and Spanish or other language required. (Arabic, Armenian, Luganda, Mandarin, Russian, Vietnamese useful)
- Working knowledge or ability to build relationships with community service providers to assist new immigrants with housing, health insurance, employment training, education, legal and other psycho-social-economic needs.
- Experience working with LGBTQ communities, refugees, immigrants or non-English speakers.
- Excellent verbal and written communication skills.
- A supportive team player who is self-motivated, compassionate and socially conscious.
- Ability to adhere to a survivor-centered, holistic and multidisciplinary approach to case management, counseling and community organizing efforts.
- Conscientious with completing case notes and utilizing electronic client database, Electronic Health Records, or other program management software.
- Comfortability with community outreach, training and education desirable.
- Creativeness, resourcefulness and initiative to identify gaps and offer solutions.
- Authorization to work in the United States.
- Valid CA Driver license, current auto insurance, and a vehicle to drive between work locations and off-site meetings.

**Salary is competitive among nonprofits and dependent on education and experience.** Applications must include a cover letter describing your interest in the position AND specific qualifications that match the above requirements, résumé, salary expectations, and three professional references.

*No phone calls please. Email complete packet in PDF or Word format to: [jobs@ptvla.org](mailto:jobs@ptvla.org)*

In an effort to bring greater diversity and cultural capacity to our workforce, PTV encourages people of color, LGBT individuals, and pan-cultural or multi-lingual candidates to apply. PTV does not discriminate on the basis of national origin, sex, religion, age, disability, sexual orientation, gender identity or veteran status.