



Donor Privacy Policy

Contributions from individuals, foundations, corporations, religious organizations and other institutions represent approximately 50 percent of PTV's annual operating budget. We respect the privacy of our donors and have put in place a Donor Privacy Policy to honor that privacy.

Donor Information

PTV collects and maintains the following types of information when it is voluntarily provided to us:

- Contact information such as name, address, telephone number and email
- Giving information
- Information on events attended, publications received and special requests for program information
- Information exchanged in meetings, phone calls or emails
- Information provided by the donor in the form of comments and suggestions

This confidential information is kept on file for IRS purposes. It is also used to analyze overall giving patterns in order to make more accurate budget projections, as well as to understand donors' interests in our mission and to update them on the organization's plans and activities. This information is shared with staff, board members, volunteers and consultants only on a confidential and need-to-know basis. Those who are given access to this information must first review this policy.

List Sharing

PTV does not share or sell donor information.

Discontinuing or Changing Contact at Donor's Request

It is PTV's policy to communicate with donors according to their expressed preferences whenever possible. PTV will discontinue or change the method used to contact any person upon that person's oral or written request to PTV, any professional fundraisers we may employ, or any other agent.

PTV will maintain a record of all requests by persons who indicate to PTV, any professional fundraisers we may employ, or any other agent, that they do not wish to be contacted by or on behalf of the Program for Torture Victims.

Sometimes groups or individuals outside of PTV may fundraise on its behalf. Since these groups or individuals do not have access to PTV's donor information, PTV cannot prevent contact, even if the person being contacted has requested to be placed on the "do not contact" list.

Upon a person's (or a person's authorized representative's) request that PTV discontinue further contacts, the person's electronic file will be promptly modified in PTV's donor database to ensure that no further contact is made with the person. The file itself, however, cannot be deleted due to Internal Revenue Service and California State Board of Equalization rules, or independent audit requirements that may exist.

Permanent Record

PTV will maintain an electronic record of all requests for discontinuance of contacts, effective with the adoption of this policy. Oral requests will be noted by the staff of PTV and then permanently recorded in the electronic database. The records of persons who have made such a request will be maintained by PTV to the extent necessary for legal or liability purposes.

Donor Bill of Rights

PTV subscribes to the Donor Bill of Rights, which was created by the Association of Fundraising Professionals, the Association for Healthcare Philanthropy, the Council for Advancement and Support of Education, and the Giving Institute: Leading Consultants to Non-Profits:

Philanthropy is based on voluntary action for the common good. It is a tradition of giving and sharing that is primary to the quality of life. To ensure that philanthropy merits the respect and trust of the general public, and that donors and prospective donors can have full confidence in the nonprofit organizations and causes they are asked to support, we declare that all donors have these rights:

- 1. To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.*
- 2. To be informed of the identity of those serving on the organization's governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities.*
- 3. To have access to the organization's most recent financial statements.*
- 4. To be assured their gifts will be used for the purposes for which they were given.*
- 5. To receive appropriate acknowledgement and recognition.*
- 6. To be assured that information about their donation is handled with respect and with confidentiality to the extent provided by law.*
- 7. To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature.*
- 8. To be informed whether those seeking donations are volunteers, employees of the organization or hired solicitors.*
- 9. To have the opportunity for their names to be deleted from mailing lists that an organization may intend to share.*
- 10. To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.*